

Possible FAQ section for C0:

Do I need to be connected to the internet to do this course?

Yes you will need a computer that is connected to the internet to do the course.

Do I need to have sound to hear parts of the C0 course?

Yes you will need to have access to a computer, which has internal or external speakers, to enable you to listen to the videos.

How long does it take to complete the C0 online course?

This will depend on your computer skills and your knowledge of safeguarding. It is anticipated that it should take you between 45 mins and 1hr 30 mins.

Do I have to complete the C0 course in one visit?

No you can leave the course and come back to it, using the logging details and password you set up to enroll. Just remember to log out when you want to leave it.

Do I need to print off my certificate after completing my C0 online?

You can print it off if you like but it is not required for evidence of completion. The Diocesan Safeguarding Team will get reports from the system to confirm who has completed the C0 online training.

Do I need to tell anyone else that I've done the course?

You should let your line manager or the person to whom you are responsible know that you have completed the course and it would be helpful to let your parish safeguarding officer know so they can also keep a record.

Do I need to do any other safeguarding training or is the C0 enough?

If you have leadership role or a role working with vulnerable groups (children or adults) you will need to attend another level/s of safeguarding training relevant to your role. Further information is available on the diocesan website (Practice Guidance – Training and Development). For some roles that are not eligible for a DBS (such as the caretaker, servers or welcomers), the C0 is sufficient.

If I'm struggling to access the course or if I have any questions, can I get some help?

Yes, you can contact the Diocesan Safeguarding Training officer at Church House for help and advice