## **Contactless Donation Pilot**

## St Edmundsbury and Ipswich & National Giving Teams



## How to submit a mobile data speed test

Why do we need to take a speed test

If you do not already have WiFi in your church, the contactless device that you will be given as a part of this pilot will rely on mobile internet to take donations. To gain an objective measure of mobile internet speeds from within your church building we are asking all applicants without WiFi to take a mobile speed test. This should ensure that if you are selected to be a part of the pilot the device you receive will have access to the signal it needs to run smoothly in your church building.

How do you take a speed test

- 1. On your smart phone go to either the App Store or Play Store.
- 2. Search for the app 'Speedtest by Ookla'
- 3. Tap install (the app is free to download)
- 4. Once the app is installed click to open the app
- 5. You may need to give the app permission to access your location and accept a privacy notice
- 6. Go to your church building and stand where you would likely place your contactless device
- 7. Turn off the WiFi on your phone
- 8. Open the app on your phone and click 'go'
- 9. The app will then show you your results
- 10. To share your results either press the upload button ♣ within the app and select your email provider or take a screen shot of your results
- 11. Email your results to Julie Podd, Parish Finance & Resources Advisor,

  (julie.podd@cofesuffolk.org) ensuring to include the name of your church within the email.

  Please also note where in your church building the speed test was taken and if this is the primary place you intend on using your device.

If you know that a different network provider to your own has better reception, it would be better to ask someone else registered with that provider to do the speed test instead. It may also be valuable to run the test in various locations in the church, if you know that signal strength varies.

Please ensure you have sent Julie the results of your speed test by the 18th August 2021.

If you need any help or assistance in completing your speed test please get in contact with Julie on 07826 556186 or julie.podd@cofesuffolk.org.



